

## Terms and Conditions

### Free 30 minutes credit for Calling India via 00600

#### Exclusively for Indian tourists who purchase Thailand Tourist SIM

1. International Direct Dialing service via 00600 prefixes is provided by True Move H Universal Communication COMPANY Limited (referred to herein as (“the COMPANY”).
2. This promotion is for TrueMove-H Thailand tourist SIM customers registered under individual (“the Customer”). Receive a 30 minutes credit to call India for free via 00600 code, To participate in the campaign, Customer must register by dialing \*606\*091# within 3 days after activating the SIM card, ( 1 Number/ 1Campaign).

#### 2.1 Participating SIM;

Participating SIM	SIM Price (Baht)	Topping Package
Thailand Tourist SIM 49 (1 Day Pass)	49	Thailand Tourist SIM 49 Baht for those who apply for the topping package at True Shop <ul style="list-style-type: none"><li>• 30 days non-stop internet for Thailand Tourist SIM</li><li>• Unlimited 5G + WiFi 30 days</li><li>• Unlimited internet 10Mbps 90 days + 50 Baht Call Credit</li><li>• 30 days non-stop internet for Thailand Tourist SIM 800 Baht</li></ul>
Thailand Tourist SIM 299	299	
Thailand Tourist SIM 299 (7-11)	299	
Thailand Tourist SIM 299 (China)	299	
Thailand Tourist SIM 599	599	
WeChat Go SIM	299	
Thailand Tourist Infinite SIM 8 Days	399	
Thailand Tourist Infinite SIM 15 Days	699	
Thailand Tourist Infinite SIM 30 Days	999	

3. The service is available from 17 Aug 2022 until 31 Oct 2022 or until further notice from the COMPANY at least for 30 days in advance and the validity of the package will start once the Customer receives SMS confirmation.
4. Call rate for this package for international calls via 00600 prefixes are as follows: 00600 International Calling Package India 30 mins 30 days via 00600

Destinations	Minute	Validity (Days)	Subscription Code (Prepaid)	Check Balance (Prepaid)	Cancel Code
India	30	30 Days	*606*091#	*510*091#	Automatic Cancellation

4.1 In the event, the Customer use up the above-purchased value, the COMPANY will charge for an additional usage minute based on the COMPANY's mass rate (which is not the above special rate). For more detail please check at [https://truemoveh.truecorp.co.th/international\\_service/international\\_call/00600](https://truemoveh.truecorp.co.th/international_service/international_call/00600)

4.2 Any international calls made to countries outside of the topping package will be charged based on the Mass Rate. For more detail [https://truemoveh.truecorp.co.th/international\\_service/international\\_call/00600](https://truemoveh.truecorp.co.th/international_service/international_call/00600)

4.3 Term of the package is 30 days. The package will not be automatically renewed until customers sign up to apply for the package.

4.4 In case the customer uses the topping package for any less than the package price, the customer will not be allowed to carry the balance accumulate to the next round.

4.5 Call rate shall be charged for a minimum of 1 minute. The fragment of a minute shall be charged at one minute according to the rate of each destination country

4.6 Package and call rate is exclusive of 7% VAT

5. This promotion is proposed for voice service only. It does not include international SMS, international roaming call, or value-added service.

6. The COMPANY has the right to suspend, change, cancel, terminate or stop providing service without prior notice, if there is any illegal use or failure to comply with any term and condition specified under this promotion and the Customer acts as the one following;

a) Violation of prohibition in the contract: If the Customer violates the purpose of the contract, it means that the Customer violates the prohibition in the contract "Purpose of Contract":

The Customer must follow

1) Using the promotion or package for own individual communication with good faith according to the regular tradition for natural person only, not using the service in purpose of commercial purpose or related to commercial purpose.

2) Not adjust or develop technology/network/system by using third party service or equipment for the purpose of connecting the providing network. Including both direct and indirect acts that may lead to immorality or corruption or injustice to the COMPANY or any other persons. Moreover, the Customer must not damage or

disturb network that can cause inefficient network or any part that affects the COMPANY service ability.

- 3) The Customer may not assign the right to use the service under this contract to other persons unless with the consent of the COMPANY.

b) If any reason to believe that the customer fraud, using forgery documents to apply application and/or using service, or any illegally behavior. .

7. The COMPANY has the right to amend, alter, suspend or cancel the promotion without any prior notice if any regulation, order, or policy stipulated by a relevant governmental authority is issued, causing the COMPANY to amend, alter, suspend, or cancel any term and condition hereof, or such the order increases the burden to the COMPANY's operation.

8. Other privileges or rights that are not stated in this term & conditions cannot be redeemed, changed, or returned for cash or other privileges, and also cannot transfer to third person/party.

9. The COMPANY has the right to offer services or consider giving benefits to the Customer at a later date without prior notice. It is deemed that the Customer acknowledges the terms of use and agrees to be bound by the specified conditions.

10. Before obtaining this promotion, Customers shall find out more details or check for the international call rates of other countries at: [https://truemoveh.truecorp.co.th/international\\_service/international\\_call/00600](https://truemoveh.truecorp.co.th/international_service/international_call/00600) or True Call Center care 1242 and the COMPANY has the right to cancel the service, modify the service model, modify terms & conditions or service fees as the Company deems appropriate will be announced via suitable communication tools at least 30 days in advance.

#### 11. Consent and Acknowledge of the Subscriber

The Customer acknowledges the consent to service providers to collect, process, use, transmit or transfer personal data, and disclose personal information for the benefit of the service or to improve the service and to comply with laws related to the protection of personal information or for the purposes of market research and conducting promotional activities. Or to analyze and present any of the service providers or products. And/or a person who is a dealer, an agent, or is related to a service provider and / or business partners of service providers and / or companies in the True group or for any other purpose which is not prohibited by law or to comply with any laws or regulations applicable to service providers now and in the future the service provider can send, transfer and / or disclose the above information to companies within the service providers group. Business partners, data processors or agency / organization / juristic person or any person with contract, agreement or legal relations with service providers or have relationships both in the country and abroad.

