

## Terms & Conditions

### TRAVEL SIM

1. TRAVEL SIM WORLD, TRAVEL SIM ASIA, TRAVEL SIM GREATER CHINA, TRAVEL SIM JAPAN, TRAVEL SIM SOUTH KOREA & TRAVEL SIM SINGAPORE is for prepay customer who registers International Roaming service under True Move H Universal Communication Company Limited ("Company"). This package is valid from **1st November 2022 to 31st May 2023, until there is a change from the company.**
2. TRAVEL SIM WORLD, TRAVEL SIM ASIA, TRAVEL SIM GREATER CHINA, TRAVEL SIM JAPAN, TRAVEL SIM SOUTH KOREA & TRAVEL SIM SINGAPORE will be charged as shown in the terms & conditions table below.

	<b>TRAVEL SIM WORLD</b>	<b>TRAVEL SIM ASIA</b>	<b>TRAVEL SIM GREATER CHINA</b>	<b>TRAVEL SIM JAPAN</b>	<b>TRAVEL SIM SOUTH KOREA</b>	<b>TRAVEL SIM SINGAPORE</b>
Capacity	6GB	6GB	6GB	6GB	6GB	10GB
	max speed then reduced speed (128 KBPS)					
Validity (Day)	15 Days	10 Days				
Price (Include VAT)	899 THB	399 THB				
Roaming Service	Ready to use Data Roaming					
Activation	Data Roaming usage starts while using abroad.					
Data in Thailand	Get Free Data 6GB for 30Days in Thailand (Usage starts after activating SIM card in Thailand)					

\*Special offer for TRAVEL SIM WORLD , TRAVEL SIM ASIA, TRAVEL SIM GREATER CHINA and TRAVEL SIM SOUTH KOREA starting 1st September 2022 until 31st May 2023. Get FREE extra data roaming 4GB (total data 10GB) when starting using for the first time while roaming in abroad.

\*Special offer for TRAVEL SIM JAPAN starting 18th November 2022 until 31st May 2023. Get FREE extra data roaming 6GB (total data 12GB) when starting using for the first time while roaming in abroad.

\*\*\* **Remark** : Countries & Participating Network for each TRAVEL SIM can be checked from Non-Stop Data Roaming Package

For check TRAVEL SIM Asia & World on countries visit

[https://truemoveh.truecorp.co.th/international\\_service/travelling\\_abroad/travelsim](https://truemoveh.truecorp.co.th/international_service/travelling_abroad/travelsim) \*\*\*

Fair Usage Policy: The company has the right to manage the network as appropriate to maintain the quality of service And to help users in general can use it more efficiently, such as limit or reduce the speed or take action to transfer data, use of Bit Torrent, sharing the internet via Hotspot, download and / or upload large files, or any application that has a sustained high usage. or that affects the apply of the service or causes injustice issue or may cause damage to other users and / or connect to the network or the overall service of the company

3. The data roaming applies to the usage on the participating networks and countries only.
4. The data roaming will start counting the validity days when the customer has made a connection in the designated countries. Validity will be calculated on a 24-hour basis starting on the date and time of the first connection as stated in the confirmation SMS in Thailand.
5. Voice and SMS usage is not included in this data package.

6. When the customer has successfully activated this TRAVEL SIM customers will not be able to purchase any other package until the validity period of the package has expired or until data roaming has been fully used (whichever is complete first) as indicated in the above table. Once the data quota is reached, customers can use the data roaming service at the speed of 128 Kbps until the expiry of service validity is reached.
7. This package is valid until 10<sup>th</sup> or 15<sup>th</sup> day 23:59 PM (depend on the aging of TRAVEL SIM type) after receiving SMS confirmation for applying package.
8. The activated SIM card must be used in the participated networks/countries within 365 days, otherwise the data roaming package will automatically be expired. You are required to purchase new data roaming package to continue using this SIM card.  
Remark: In order to keep your SIM active in the period, please recharge your SIM with minimum balance or use your SIM for once within 180 days. If not, the COMPANY reserves the right to terminate the unused TRAVEL SIM without prior notices.
9. Check the data usage of Data Roaming both inbound and outbound the package by pressing \*116 \* 1 # call (No charge)
10. Data Usage allowance does not include usage while on a ship or on an airplane or usage over satellite networks.
11. Speed of 4G|3G|EDGE|GPRS is subjected to network provider oversea.
12. The purchased package cannot be refunded or transfer to any other customer.
13. COMPANY reserves the right to terminate service without prior notices if:
  - a. You agree that:-
    - (a.) This package is for personal communication only. Commercial utilization and other applications that may affect the service of other clients are prohibited.
    - (b.) Customer agrees not to make or attempt any illegal or unauthorized access to any part or component of the Services, the Network or any third party equipment, accounts, systems or networks to which you can connect through the Services directly or otherwise; or to carry out or attempt any activity that might be used as a precursor to an attempted system penetration (i.e. port, stealth, security or penetration scans or other information gathering activity) on COMPANY or its Service Providers' servers or network.
    - (c.) Customer could not alienate the service under this agreement to another person before the expiration of the contract period. Unless consent from the company.
  - b. If customer provides inaccurate and incomplete information to COMPANY.
14. COMPANY has the rights to suspend, change or cancel this promotion if there is any illegal use or failure to comply with any term and condition specified under this promotion.
15. COMPANY has the rights to amend, alter, suspend or cancel the promotion without any prior notice if any regulation, order or policy stipulated by relevant governmental authority is issued, causing COMPANY to amend, alter, suspend, or cancel any term and condition hereof, or such the order increases burden to COMPANY's operation.
16. Before obtaining this package, customer shall find out more details from TrueMove H Care 1242, or [https://truemoveh.truecorp.co.th/international\\_service/travelling\\_abroad/travelsim](https://truemoveh.truecorp.co.th/international_service/travelling_abroad/travelsim)

Remark : English wording here above is only translation for convenient to foreign customers to

understand the content in the Promotion. If English translation conflicts or differs from Thai, Thai shall be prevail.